

Welcome to 2016 ENTERTAINER TRAVEL



Your guide to special Member offers at over 300 of the most luxurious and popular 4 and 5 star hotels & resorts as well as hotel apartments and lodges throughout 30 destinations in the **Middle East, Europe, Africa, Asia, Indian Ocean & North America.**

MIDDLE EAST

- UAE
Abu Dhabi
Dubai
Northern Emirates
- Bahrain
- Egypt
- Jordan
- Lebanon
- Oman
- Qatar

EUROPE

- Belgium
- Czech Republic
- France
- Hungary
- Malta
- Turkey

NORTH AMERICA

- USA
Chicago
Dallas
Denver
New York
Seattle
San Francisco

ASIA

- Cambodia
- Hong Kong
- India
- Indonesia
- Malaysia
- Philippines
- Sri Lanka
- Thailand
- Vietnam

INDIAN OCEAN

- Maldives
- Mauritius

AFRICA

- South Africa
- Tanzania



GOLD
5 Star Hotels



SILVER
4 Star Hotels



BRONZE
Hotel Apartments - HA

HOTEL RULES OF USE



HOTELS WORLDWIDE

MIDDLE EAST | EUROPE | NORTH AMERICA | ASIA | INDIAN OCEAN | AFRICA

HOTEL MEMBER OFFERS

The Entertainer Travel book or Mobile App provides Members with hundreds of exclusive offers at leading **Hotels Worldwide**.

Member Offer 1

ONE COMPLIMENTARY NIGHT

Valid for **ONE complimentary night when a night of equal or greater value is purchased at BEST AVAILABLE RATES.**

Member Offer 2

*20% OFF BEST AVAILABLE RATES

Valid for **additional nights of hotel stay after using Member Offer 1**

*This offer may also be provided by the hotels at times where there is no availability of the One Complimentary Night offer.

Note: Hotel offers exclude taxes, service charges or tourism fees.

These offers are available from your Entertainer Travel book.

Download the Entertainer App and you will also receive the FREE Entertainer Travel 2016 with these Hotel offers unlocked directly on your smartphone!

MORE HOTEL OFFERS ARE ADDED TO THE APP EVERY MONTH! 📱

Members will receive additional SEASONAL offers for existing hotels as well as enjoy MORE offers for NEW hotels not featured in the book.

Simply enter the **VIP Key number** on the Travel App Card Insert printed on the Page on the front of your Entertainer book purchased with Entertainer Travel.

Download your FREE
Entertainer Travel 2016
using your VIP key:

Your VIP Key
Sample
TE00012345678900

- Download the Entertainer App
- Sign up for an Account and enter your VIP Key number in the field provided
- If you are already logged in, go to the Account tab to enter your VIP Key
- View your offers by country in "Hotels Worldwide"

theentertainer.com

the ENTERTAINER
Member since 1988




HOW IT WORKS

SEARCH FOR HOTELS

Look through the 2016 Entertainer Travel pages in your book to find the hotel of your choice:

- **By Region** Middle East | Europe | North America | Asia | Indian Ocean | Africa
- **By Star Rating** Gold Section 5* | Silver Section 4* | Bronze Section - Hotel Apartments (HA)

OR

Search your Entertainer App for  **HOTELS WORLDWIDE** by Region and Country to select the hotel of your choice. There are advanced search filters on your App.

HOTEL RESERVATIONS

1. Contact the Hotel Reservations by phone or email, as printed in your book or directly from your smartphone! Not valid for online bookings.
2. Request the Entertainer Member Hotel Offer at the time of booking which will be quoted using the hotel's **Best Available Rate***
3. You must make an **advance reservation** directly with the hotel prior to arrival. Not valid for walk-ins.
4. Provide valid credit card details to guarantee your booking.
5. Be sure to obtain written confirmation and secure a reference number for your booking.

***Best Available Rate** is the non-restricted, fully flexible room only rate of the day, quoted directly by the hotel reservations or as appears on the hotel website.

(Please refer to complete **Hotel Terms and Conditions** prior to making a booking)

HOW TO REDEEM

The Entertainer Travel hotel offers may only be redeemed with the presentation of the print voucher from your book or digital voucher as appears on your App, at the hotel reception at the time of check-in.



**These offers are exclusive to Entertainer Members only.

Hotels will verify the **Member Name** that appears on the Mobile App voucher with the **Reservations Booking Name** at the time of check in at hotel reception to validate your membership.

HOTEL RULES OF USE

HOTEL TERMS AND CONDITIONS

- Entertainer hotel offers are based on a discount off "Best Available Rates". Please refer to [Frequently Asked Questions](#) page for more details.
- An advance booking must be made with Hotel Reservations prior to arrival. Offer is not valid for walk-ins without prior reservation.
- Offers are only valid for direct bookings by phone or email to Hotel Reservations. (Not valid for online bookings)
- Please check inclusion details of specific offer on voucher (Based on Room Only, Including Breakfast or Inclusive of Meals Daily)
- Offers are based on consecutive nights stay. Excludes taxes, service charges and tourism fees.
- A maximum of one night will be complimentary per room booked per stay.
- The lowest nightly rate quoted will qualify as the complimentary night.
- The 20% offer may be used for additional nights of your hotel stay after using Member Offer 1. This offer may also be provided by the hotels at times where there is no availability of the One Complimentary Night offer and will not apply to the same nights booked in Member Offer 1

Sample hotel Booking

COMPLIMENTARY NIGHT OFFER + 20% OFFER				
Best Available Rate		Entertainer Rate		
Night 1	USD 500	Best Available Rate (BAR)	USD 500	
Night 2	USD 450	Complimentary night	USD 000	
Night 3	USD 450	20% off BAR	USD 360	(450 less 20%)
Night 4	USD 450	20% off BAR	USD 360	(450 less 20%)
Total	USD 1850	Entertainer rate	USD 1220	Total Saving USD 630

- All offers are Subject to Availability of rooms allocated to this promotion at the time of booking. When this allocation is filled, the offer may no longer be available even if hotel has rooms to sell at full rate. See [Frequently Asked Questions](#) page.
- Offers may not be available during public holiday periods and minimum night stays, blockout dates or seasonal restrictions may apply.
- Offers may not be combined with the hotel's "Advance Purchase Rates" or any other promotions including "Summer/Ramadan" special rates. See [Frequently Asked Questions](#) page.
- Entertainer offers do not apply to corporate, group or conference rates or travel agency bookings. These offers may not be combined with other discount offers or programs and rates on third party travel or daily deal websites.
- Rates quoted are based on single, twin or double occupancy. Additional charges may apply for extra person/s.
- Rates are quoted in local currency or as specified by the hotel.
- Rates do not include air travel, hotel transfers or other inclusions unless otherwise specified.
- Entertainer Offer is valid for short term stays of 10 nights or less. Long term rates will need to be negotiated direct with the hotel.
- Bookings must be made and travel completed by the stated expiration date on the Entertainer Travel voucher.
- Valid for travel to 30 December 2016

HOTEL POLICIES

All bookings are subject to the individual standard hotel reservations, payment and cancellation policies. Before finalising your reservation, please review the hotel's policy on advance deposits, cancellations and guaranteeing of late arrival. Entertainer Travel will not accept any responsibility for each hotel's management policies.

FREQUENTLY ASK QUESTIONS

WHAT IS THE “BEST AVAILABLE RATE”?

The Entertainer Travel hotel rates and offers are based on a discount off the **Best Available Rate** at each hotel. The Best Available Rate is the fully flexible “non restricted” room only rate of the day quoted directly by the hotel reservations to the public and is generally published on the hotel website. It may also be referred to as Best Flexible Rate or Rack Rate. The Best Available Rate varies from the hotels’ other promotional rates including Weekend Package rates, Advance Purchase rates, All Inclusive package rates and Summer/Ramadan rates.

The Entertainer Travel offers are not valid in conjunction with any other hotel promotional rates and do not apply to corporate, group or conference rates or travel agency bookings. **These offers may not be combined with other discount offers or programs including rates on third party travel or daily deal websites. Not valid for online bookings.**

WHAT IS “SUBJECT TO AVAILABILITY”?

The Entertainer Travel offers are “Subject to Availability” of rooms at the discounted rate allocated to this promotion at the time of booking at each hotel. **When this allocation of rooms is filled, the offer may then no longer be available to Members, even if the hotel still has rooms available to be sold at full rate.** Please check availability of the Entertainer offer with hotel reservations at the time of booking.

PUBLIC HOLIDAYS / SEASONAL RESTRICTIONS

Entertainer Travel hotel rates and offers may not be available during public holiday periods including EID holidays in GCC destinations. Some hotels may also have a “minimum night stay” requirement for all bookings, or specific block-out dates during special event or peak seasonal periods. This requirement may also apply to Entertainer Members. Please check with the hotel prior to making a booking.

ARE BOTH OFFERS VALID AT THE SAME TIME?

You may use the “One Complimentary Night” offer for the first two nights of your booking. The 20% offer may apply to additional nights of your booking when you extend your stay using Member Offer 1 OR at times when the “One Complimentary Night” offer is not available.

CUSTOMER SERVICE

For any enquiries, please contact
Entertainer Customer Service
Middle East (Head Office): **+971 4 427 9575**
Asia: **+65 6221 1935**
or email travel@theentertainerme.com



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